

**THE PUBLIC THEATER FRONT-OF-HOUSE EMPLOYMENT**

The Public Theater is seeking friendly, professional, and motivated Front-of-House staff (mainly ushers) with excellent customer service skills for the 2022 Free Shakespeare in the Park season at the Delacorte Theater, The Public’s open-air venue in Central Park. This is a part-time, seasonal position, beginning May 24th and terminating on September 11th.

The Public’s Front-of-House staff is expected to offer the highest level of customer service to patrons, donors, visiting artists, artist management, and all other members of the public or administration they may encounter. Front-of-House staff is responsible for greeting and escorting patrons to their seats in an efficient and professional manner. Staff must also be knowledgeable about The Public and its policies and programs, and able to answer questions to ensure that rules and regulations are being adhered to.

 Front-of-House staff is expected to carry out any job function management deems appropriate and within the scope of caring and maintaining for the theater and audience experience. This includes, but is not limited to pre-show prep, post-show breakdown, and patron and staff safety/emergency response.

**REQUIREMENTS:**

* Must be at least 18 years of age
* Proof of eligibility to work in the United States
* High School Diploma or equivalent
* Work varied shifts, including nights, weekends, and holidays
* Work outdoors with environmental conditions such as excessive heat, high winds, rain, insects, and wildlife
* Comfortable in a fast-paced, customer-facing environment
* Comply with The Public’s health and safety guidelines and protocols
* Excellent communication skills
* Deal effectively with a wide variety of personalities and situations requiring diplomacy, kindness, tact, friendliness, and firmness
* Establish and maintain effective work relationships
* Ability to climb steps repeatedly and stand for long periods of time
* Ability to descend/ascend ramps and inclines/declines
* Maintain a professional, neat, and well-groomed appearance, adhering to The Public Theater’s standards

The Public is committed to creating a diverse and inclusive environment and is proud to be an Equal Opportunity Employer. Applicants from underrepresented populations in the theater field are strongly encouraged to apply. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, familial status, sexual orientation, national origin, ability, age, or veteran status.

 As a condition of employment, The Public will require all who report to work on-site (either at The Public Theater, The Delacorte Theater, or any other workspace or performing location) to receive the COVID-19 vaccine AND a booster dose (for those eligible under CDC guidelines). The Public will provide exceptions only for employees with an approved medical or religious exemption.

The salary range is from $15.50-$18.50/hour pending role and certifications.

If you are interested in being considered for a Front-of-House position, please [CLICK HERE](https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fthepublictheater.typeform.com%2Fto%2FI3vy0GJ7&data=04%7C01%7C%7C44a3a15bacd3450d508a08da18488ea6%7C819f3c4644b8404c8220f690820adca2%7C0%7C0%7C637848997160326579%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=1jfWIbc1lVAbNLBqpecTGpv2bSwKXiXF%2Bs8laO6XofQ%3D&reserved=0) to apply online. No calls, emails or visits will be accepted.